

Press Release

GLS increased the number of delivered shipments by one fifth; it delivers parcels to 6,500 locations and parcel lockers.

Prague, January 8 – Logistics company GLS recorded a record-breaking Christmas season last year, the strongest in its history, delivering 20% more parcels than the year before. At the same time, it continued its rapid expansion, doubling its network of parcel lockers and increasing the number of pickup points by 40% last year. The company will continue to grow in 2025 as well.

- **20% increase in the number of delivered shipments**
- **Daily record broken six times in December, with December 17 as the busiest day**
- **1,530 parcel lockers vs. 815 lockers a year earlier**

"We are behind the most successful Christmas season in our history. After the record parcel volumes the year before last, we increased deliveries by another 20% last year. We gained a number of major e-shops among our clients and customer satisfaction rose significantly. Last year's results are a major commitment for us this year as well, as we want to continue growing," said Petr Pěcha, Managing Director of GLS Czech Republic, summarizing last year's data.

In line with its dynamic growth, GLS invested heavily last year in its network of pickup points and parcel lockers. By the end of the year, it operated 1,530 of its own lockers, compared with only around 250 just two years earlier. This rapid expansion will continue this year as well.

"We see that demand for lockers is still enormous, so we will continue expanding our network where it makes sense. At the same time, we know that in some locations it is not necessary to have, for example, five different lockers side by side. A key trend will therefore also be the interconnection of networks with other carriers, which we already began last year," added Petr Pěcha.

GLS also significantly expanded its network of pickup points last year, increasing it by 41% to 3,373 locations. Together with shared lockers operated by other carriers, GLS now delivers to more than 6,550 pickup points and lockers, compared with 3,900 at the end of 2024. "On average, we put one new locker into operation every six hours. And we will continue to do so as long as the lockers are viable and we are able to fill them. Our nearest goal is 2,000 lockers by the end of March, but even that will not be the final number," explained Petr Pěcha, adding that thanks to the rapidly growing locker network, shipments had to be redirected only in very exceptional cases during the pre-Christmas period. "The fast rollout of the locker network helped us a lot over Christmas," he added.

Traditionally, the Christmas season was the strongest period for GLS. In December alone, the company broke its daily record six times, with December 17 being the busiest day. Compared to normal days, delivery volumes on these record days were up to three times higher.



"We prepare for the Christmas season practically from the very beginning of the new year. The most important factor in successfully managing the season is not only the number of distribution points, but above all customer satisfaction and comfort. That remains our priority this year as well, which is why we will continue to introduce new services that bring simplicity and convenience," added Petr Pěcha.

In addition to expanding its network, GLS also focused last year on improving its mobile app, which offers several unique features. Through the app, for example, users can easily send parcels between individuals via lockers, conveniently change the time and method of delivery, or track the courier's location online.

Together with pickup points and shared lockers operated by other companies, GLS currently delivers to more than 6,500 locations. Nevertheless, it continues to place strong emphasis on home delivery as well. "Although lockers are the most popular delivery method, delivery to customers' homes or workplaces will remain an integral part of our services, which we will continue to develop," he concluded.

About GLS Group

GLS Group is one of the largest parcel carriers in Europe, with a strong presence in almost all countries across the continent. GLS also operates through wholly owned subsidiaries in Canada and on the west coast of the United States. The company provides services to customers in more than 50 countries. The GLS network consists of 120 central and regional hubs and more than 1,600 depots, operated by over 36,700 delivery vans and 6,400 trucks. In addition to home delivery, GLS ships parcels to more than 110,000 pickup points and 20,000 parcel lockers. In the 2024/25 financial year, GLS achieved revenues of €5.9 billion and delivered 926 million parcels.