Rules and Regulations
(T100)

GLS.

Parcel
2026

SUMMARY OF COMMONLY USED ACCESSORIALS

The following Summary is for illustrative purposes only. For a comprehensive list of GLS Canada's Rules and Regulations, please refer to the Rules and Regulations T-100 document.

Tariff 100 – Parcel Rules and Regulations Summary			
ADDRESS CORRECTION (ADR)	**$15.25** **$39.55**	per shipment within GLS' direct network per shipment outside of GLS' direct network	An additional charge will be applied per shipment where the Receiver's address is incorrect, incomplete or illegible.
CHAIN OF SIGNATURE (COS)	**$16.50** **$39.55**	per package within GLS' direct network per package outside of GLS' direct network	Chain of Signature service may be used to effect the transportation of certain controlled drugs within Canada.
CREDIT CARD PAYMENTS CONVENIENCE FEE		2.5% of total invoice amount	Payment is made via a credit card.
***DANGEROUS GOODS (DGG)** **(DGA)**	**$50.85** **$73.75**	per shipment within GLS' direct network per shipment outside of GLS' direct network	Ground Service only, service only available within Canada
DECLARED VALUE		4.25% of declared value	Customers may declare a value for the Shipment on the Bill of Lading.
DENSITY		Ground shipments subject to: 12.4 lbs per cubic foot at the applicable rate. Air shipments (and ground to/from NL) will be subject to 15 lbs per cubic foot.	12.4 pcf = Length (in) x Width (in) x Height (in) ÷ 1728 x 12.4. If this amount is more than the actual weight of the piece then the cubed weight would apply.
DELIVERY BY APPOINTMENT (RDV)	**$37.50**	per shipment that requires a delivery appointment (specific time of delivery)	
NO PICK UP	**$8.55**	Per occurrence.	
FUEL SURCHARGE		Published each Thursday, which take effect the following Monday.	Rates and select value added services are subject to the applicable fuel surcharge in effect at the time and place of shipping.
GREEN INITIATIVE:			
BACK UP (BUD)		$0.19/page, minimum $6.93	Charges apply when customer requests that invoices be accompanied by paper copy of back up documents.
PAPER INVOICE (PAP)	**$5.95**	per paper invoice mailed to the customer	
CUSTOMIZED REPORT	**$82.25**	Per billable hour	Customer requests customized report
INVALID/MISSING ACCOUNT #(MIA)	**$16.40**	per shipment	Account number is missing or incorrect on the shipper waybill
MANUAL SHIPPING	**$5.95**	per shipment	when using or needing a manual treatment of the bill of lading
***OVER MAX LIMITS (OML),(OMA),(OMP)**	**$495.00**	per piece within GLS Canada's direct network	Size limitations for shipments traveling within GLS Canada's direct network: Maximum size: 165"; Maximum weight per Piece: 150 lbs; Maximum length per Piece: 120"
PAYMENT		For any and all unpaid balances, GLS Canada will apply a 30% annual interest to such balances or a 2.5% monthly interest rate.	
***PROTECT FROM FREEZE (PFF)**		15% of the transportation charges per shipment; minimum $6.45 per shipment	Subject to availability
LOW COMMERCIAL DENSITY / RESIDENTIAL AREA SURCHARGES:			
***LOW COMMERCIAL DENSITY /RESIDENTIAL AREA SURCHARGE (PHD)**	**$4.50**	per shipment within GLS' direct network	An additional charge will be applied if a shipment's destination point is a low commercial density or residential area.
***SIGNATURE REQUIRED**	**$5.75**	additional cost per shipment if signature is required.	
SERVICE SWITCH-OVER (SSO)	**$49.75**	per shipment	This charge will be added to shipments tendered to GLS Canada Freight and, upon customer's request, switched to the GLS Canada Parcel network and vice versa.
***SATURDAY SERVICE (applicable to delivery, pick-up, or hold for pick-up) (WKD),(WKK)**	**$38.55**	flat-rate Saturday surcharge plus $1.65 per kilometre	Select services and locations. Applies to deliveries, pick-ups and HFPU
***SECOND DELIVERY (SDS)**	**$9.75** **$18.15**	per additional return trips within GLS' direct network per additional return trips outside of GLS' direct network	Address error or absence of consignee requiring a second or more return trips to complete the delivery
ADDITIONAL HANDLING:			
***LARGE PACKAGE (GRT)**	**$59.95** **$150.00**	per piece travelling between GLS Canada direct points per piece travelling outside of GLS Canada's direct network	A surcharge will be applied to each package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum GLS Canada size of 165 inches. Large Packages are subject to a minimum billable weight of 90 pounds in addition to the Large Package Surcharge.
***NON-CONVEYABLE (NCV)** **(NCA)**	**$16.95** **$32.85**	per piece travelling between GLS Canada direct points per piece travelling outside of GLS Canada's direct network	Articles not fully encased in corrugated cardboard or in GLS Canada-approved packaging
***OVER 36 INCHES (O36)**	**$16.95**	per piece travelling between GLS Canada direct points	Pieces that have one dimension that exceeds 36 in (approx. 91 cm) but does not exceed 44 in
***OVER 44 INCHES (O44)** **(44A)**	**$29.85** **$40.45**	per piece travelling between GLS Canada direct points per piece travelling outside of GLS Canada's direct network	Have one dimension that exceeds 44 in (approx. 111 cm);
***OVERWEIGHT** **(OVW), (OWS)**	**$51.20** **$32.85**	per shipment travelling between GLS Canada direct points per piece travelling between GLS Canada direct points	Applicable for a total shipment weight exceeding 280 lbs. Applicable for a single piece weight exceeding 70 lbs
***SHIPMENT CONTAINING MORE THAN 4 PCS (MPC)**	**$2.70**	per piece, applicable as of the 5th piece	More than 4 pieces per shipment (consolidated billing applies)
STORAGE		**$1.55 piece/day; minimum $7.50**	
***TRADE SHOW (TRD)**	**$108.75**	per shipment delivered to a trade show	
UNDELIVERABLE PACKAGE RETURN		Regular ground charges apply	
WEEKLY MINIMUM INVOICE (MIN)	**$29.95**	per week	

Rates subject to change without notice. * List of surcharges that are subject to fuel and carbon. Last Updated: October 2026 Effective date: January 1st, 2026

IMPORTANT NOTICE

The transportation services of Carrier are subject to the rules and regulations set out hereafter which are an integral part of each and every contract of carriage to which Carrier is a party.

Tariff 100 – Parcel Rules and Regulations

ADDRESS CORRECTION (ADR)

$15.25 per shipment within GLS' direct network
$39.55 per shipment outside of GLS' direct network
An additional charge will be applied per shipment where the Receiver's address is incorrect, incomplete or illegible.

CHANGE OF TERMS

$14.65 per Bill of Lading (BOL)
An additional charge will apply if an invoice needs to be corrected or adjusted either at a customer's request; or if the changes are deemed necessary by GLS in order to amend customer errors or omissions. Change of Terms surcharge may apply in circumstances including, but not limited to: requesting a change in method of payment (i.e. from prepaid to collect); incorrect information on the bill of lading such as, missing quote number, inaccurate commodity description, incorrect number of pieces, incorrect shipper or consignee; or using a voided or previously used bill of lading.

CREDIT CARD PAYMENTS CONVENIENCE FEE

2.5% of invoice amount

As of December 01, 2025, GLS Canada will be introducing a credit card convenience fee calculated as a two-and-a-half percent (2.5%) surcharge on the total transaction amount of all invoiced services (inclusive of applicable taxes) placed by corporate customers only (i.e. by registered business customers who are not individuals transacting for personal or household purposes) that are paid with a credit card. Other forms of acceptable payment methods offered by GLS Canada (including electronic transfer payments) will not be subject to the credit card convenience fee. The convenience fee represents the cost associated with processing credit card payments, including fees charged by credit card networks (e.g., Visa, Mastercard), and payment service providers.

CONFIDENTIALITY CLAUSE

Except as otherwise provided herein, "Confidential Information" means all non-public, confidential or proprietary information disclosed by GLS Canada to the other party (the "Receiving Party") or its affiliates, or to any of such Receiving Party's or its affiliates' directors, officers, employees, agents, contractors, consultants, attorneys, advisors or representatives (collectively, "Representatives") in any manner, directly or indirectly. The Receiving Party and its Representatives shall at all times comply with all laws and regulations applicable to their receipt, custody and use of Confidential Information including, but not limited to, export control laws and all laws relating to the privacy of personal information.

COMMODITIES ACCEPTED THROUGH CONTRACTUAL EXCEPTION

The following items will be accepted into GLS Canada's network under contractual agreement or written consent approving the articles for transport. These items are transported at the Shipper's risk of damage or loss. GLS Canada shall have no liability whatsoever for transit delay, loss or damage to any such article listed below, even if a Declared Value is indicated on the Bill of Lading. This list is not all inclusive and is subject to change without notice.

- Alcohol
- Glass, ceramics, crystal, pottery and similar fragile material
- Animal products including meat, poultry, fish and furs
- Live plants or cut flowers
- Antiques, collector's items or original artwork
- Jewelry and precious metal
- Perishable Items and food commodities
- Tobacco and electronic cigarettes
- Biological Substances Category B and exempt human or animal specimens
- Confectionery products, such as potato chips in any form; chocolate in any form; pastries and baked goods in any form
- Firearms regulated for transport
- Electronics and televisions
- Dangerous goods
- Marijuana/Cannabis for medical purposes, as defined by the Canada Access to Cannabis for Medical Purposes Regulations (SOR/2016-230)
- Replica or inert explosives or weapons that bear an appearance to actual explosives or weapons
- Personal, refurbished or used items (see section below)
- Shipments that are not adequately packaged for transport

CHAIN OF SIGNATURE (COS)

$16.50 per package within GLS' direct network
$39.55 per package outside of GLS' direct network
Chain of Signature service may be used to affect the transportation of certain controlled drugs within Canada. As COS Shipments travel through GLS Canada 's distribution and sorting system, authorized GLS Canada employees sign the COS Bill of Lading at each point through the system. Only pre-authorized Customers may send COS Shipments. In addition, Shippers must identify COS Shipments to GLS Canada before they are tendered to GLS Canada. A COS Bill of Lading displaying a full description of the contents of the Shipment and a COS Service Identifier must be applied to the Shipment by the Shipper. The COS service is not available with Saturday Service or to delivery points that are deemed by GLS Canada to be remote, where such points are not serviced directly by GLS Canada .

CURRENCY

Unless otherwise noted, all dollar amounts noted in this item are in Canadian funds.

***DANGEROUS GOODS (DGG) (DGA)**

$50.85 per shipment within GLS' direct network
$73.75 per shipment outside of GLS' direct network (offered only for ground service)
GLS Canada will accept certain dangerous goods (hazardous materials) for carriage provided that they are properly packaged to ensure safe carriage in accordance with all applicable laws including, without limitation, the Transportation of Dangerous Goods Act (Canada) and the regulations promulgated thereunder. GLS Canada reserves the right to refuse dangerous goods for carriage where they cannot be accepted in accordance with applicable laws. GLS Canada shall not accept shipments of fully regulated dangerous goods, as described in regulations promulgated under the Transportation of Dangerous Goods Act (Canada) regulations, unless it is from an authorized client. No dangerous goods will be accepted for destinations outside of Canada
The additional charge that is applied to each Shipment containing dangerous goods is non-refundable.

IMPORTANT NOTICE

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Tariff 100 – Parcel Rules and Regulations

DANGEROUS GOODS, TENDERING OF		Prior to tendering any dangerous goods to GLS Canada for carriage, a Shipper must: (i) know the appropriate classification of the dangerous goods; (ii) ensure proper packaging in accordance with applicable laws; (iii) provide proper marking and labeling of each piece in accordance with applicable laws; (iv) provide the appropriate documentation and retain such documentation in accordance with applicable laws; (v) supply the appropriate placards (for external identification of dangerous goods on GLS Canada vehicles) as required by applicable laws; (vi) identify the appropriate dangerous goods option on the Bill of Lading and provide all statements required by applicable laws in the "description" field of the Bill of Lading; (vii) be trained, including holding a training certificate where applicable, to perform any activities relating to dangerous goods in accordance with applicable laws, including packaging and preparation for carriage. Dangerous goods may only be tendered to a GLS Canada facility or driver. Tendering a Shipment containing dangerous goods to GLS Canada does not mean it has been "accepted for carriage" by GLS Canada. A Shipment containing dangerous goods is only accepted once a GLS Canada Dangerous Goods Specialist has verified the shipment at a GLS Canada facility. Dangerous goods will travel in accordance with the terms and conditions applicable to the selected service and once accepted by GLS Canada .
DECLARED VALUE		**4.25% of declared value** Customers may declare a value for the Shipment on the Bill of Lading. If a value is declared: A surcharge of 4.25% of the amount of the declared value will be applied to all shipments with a declared value exceeding C$100; Customers must declare a value for the Shipment on the Bill of Lading in order to be entitled to submit a claim for the declared value of the Shipment. In no event shall GLS Canada pay a claim for a declared value that exceeds the actual value of the lost or damaged Shipment. For greater certainty, the declared value surcharge does not constitute insurance but rather an increase of GLS Canada 's limitation on liability. Shipments that contain prohibited items or items accepted under contractual exception that are inadvertently accepted by GLS Canada will travel at the Shipper's risk on a no-value basis. GLS Canada will not accept liability for any costs or penalties arising from late deliveries or missed appointments. If a Shipper declares the value of a shipment exceeding $100.00, then a pre-authorization must be obtained from GLS Canada Customer Service prior to shipping. A Special Agreement number will be issued and must be visible on the waybill shipping document, label or manifest to validate the declared value liability. Even with said authorization number, GLS Canada holds the right to refuse shipment at pickup should the driver determine the shipment is at high risk of damage or loss. Declared value will not be accepted on shipments traveling outside of Canada.
DELIVERY BY APPOINTMENT (RDV)	**$37.50**	**per shipment that requires a delivery appointment (specific time of delivery)** Deliveries requiring an appointment will be scheduled accordingly and every effort will be made to arrive on-time within a window of 30 minutes before or after the stated time. Failure to arrive on-time for an approved appointment time does not void additional charges including applicable appointment charges, waiting/detention charges or other value added services and fees as required.
DENSITY		**Ground shipments will be subject to 12.4 lbs per cubic foot at the applicable rate. Air shipments, or ground to/from NL will be subject to 15 lbs per cubic foot** 12.4 pcf = Length (in) x Width (in) x Height (in) ÷ 1728 x 12.4. If this amount is more than the actual weight of the piece then the cubed weight would apply.
DIRECT POINTS		Please refer to the GLS Canada Parcel Points List for more details.
FUEL SURCHARGE		Published each Thursday, which takes effect the following Monday. Rates and select value added services are subject to the applicable fuel surcharge in effect at the time and place of shipping.
FUTURE CHANGES		GLS Canada reserves the right to unilaterally modify or amend any portion of the GLS Canada Rates or Terms and Conditions at any time without prior notice. In the event of a conflict between the Terms and Conditions and an effective customer agreement, these Terms and Conditions shall take precedence.
BACK UP (BUD)		**$0.19/page, minimum $6.93** Charges apply when customer requests that invoices be accompagnied by paper copy of backup documents, including (but not limited to) bills of lading.
COPIES OF DOCUMENTS (BUD)		This fee is payable when requested by the customer (ie. Bills of Lading or Proofs of Delivery). An exemption applies on shipments when there is a known service exception or pending claim.
PAPER INVOICE (PAP)	**$5.95**	**per paper invoice mailed to the customer** Charge applies to every paper invoice provided to a customer in lieu of, or in addition to, an online invoice.
CUSTOMIZED REPORT	**$82.25**	**Per billable hour** Any customer requesting a customized report will incur a fee, billable per hour. Customer must acknowledge and accept charges in writing prior to the commencing of the work.

IMPORTANT NOTICE

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Tariff 100 – Parcel Rules and Regulations

HOLD FOR PICKUP

A Shipper may request that the shipment be held at an authorized GLS Canada location for in-person pickup (in lieu of having the shipment delivered to the delivery address indicated on the Bill of Lading) by ensuring that a "Hold For Pickup" Service Identifier is on the Shipment. GLS Canada will notify the Receiver by telephone when the Shipment is available for pickup Where a Receiver is not available to accept a delivery attempt by GLS Canada , the Shipment will be held at the closest GLS Canada terminal for in-person pickup. Shipments held for pickup will be held at the terminal for a maxium of five business days. If the Receiver fails to pick up the Shipment during this time, GLS Canada may return the Shipment to the Shipper at the Shipper's expense. The following conditions apply when picking up a "Hold For Pickup" Shipment:

(i) If the Receiver is an individual, the Receiver must present a valid piece of government-issued photo identification.

(ii) If the Receiver is a company, an individual authorized by the Receiver must present a valid piece of government-issued photo identification and a signed letter of authorization printed on the receiving company's letterhead.

(iii) If the Receiver (whether an individual or company) authorizes a third party to pick up the Shipment on the Receiver's behalf, such third party must present a valid piece of government- issued photo identification and a signed letter from the Receiver, which references the Shipment's package identification number and authorizes GLS Canada to release the Shipment to such party. GLS Canada may also release a Shipment to a third party that lives at the same address as the Receiver, provided that such third party presents a valid piece of government-issued photo identification that shows they live at the same address as the Receiver. Notwithstanding the foregoing, GLS Canada may, in its sole discretion, refuse to release a Shipment to anyone other than the Receiver of the Shipment named on the Bill of Lading.

When picking up a Hold For Pickup Shipment that was sent using GLS Canada 's collect service or third party billing service, the Receiver (or authorized third party) will be required to pay all Shipment charges at the time of pickup if such Receiver (or authorized third party) does not have a valid GLS Canada account.

INTERLINE/SUBCONTRACT

GLS Canada reserves the right to interline or subcontract shipments when required to meet service requirements.

INVALID OR MISSING (MIA) ACCOUNT NUMBER — **$16.40** **per shipment**

An additional charge will apply when the account number is missing or an incorrect account number is entered on the waybill by the Shipper.

LIABILITY

GLS Canada shall not be liable for any special, indirect, incidental, consequential or punitive damages including, but not limited to, loss of income, profits, interests, utility or loss of market incurred by Shipper, Receiver or Third Party (or any other person or company) as a result of GLS Canada's (or GLS Canada's agents or independent contractors) acts or omissions including, but not limited to, gross negligence, negligence causing damage, failure to deliver, loss, theft of or damage to the shipment, or late or delayed shipment. If a Shipper, Receiver or Third Party has an extremely time sensitive package, the loss or delay of which may result in consequential damages, the Shipper must contact his own insurance agent or broker to insure against such risks, as GLS Canada does not assume such liabilities. GLS Canada does not provide and will not arrange for such insurance.

LIMITATIONS OF LIABILITY FOR LOSS OR DAMAGE

GLS Canada will take responsibility of confirmed loss or damage when an intent to claim is filed within 60 days of the ship date. In the case of signature not requested (SNR) shipments, claims should be filed within 48 hours of delivery. Claim settlement is subject to GLS Canada's Terms and Conditions of transport. If no declared value is indicated on the completed and signed Bill of Lading, GLS Canada's maximum liability is the lesser of; (1)$4.41 per kilogram ($2.00 per pound) per shipment; (2) the cost invoice value at origin of the articles that were lost or damaged. Absolute Maximum liability for a shipment regardless of weight or declared value is $5,000. The shipment's invoice must be paid in full prior to filing a claim. It is in the best interest of the customer to file an intent to claim immediately after damage is reported at delivery with supporting photos. GLS Canada may decide to inspect damages prior to approving a claim, therefore it is the responsibility of the customer to hold damaged goods in the state in which they were delivered until otherwise confirmed.

MANUAL SHIPPING — **$5.95** **per shipment done using a manual Bill of Lading or a shipment requiring a manual process on behalf of GLS Canada**

An additional charge will be applied to Parcel shipments if a customer uses a manual Bill of Lading or if the Bill of Lading must be manually processed by GLS Canada.

***OVER MAX LIMITS (OML)** — **$495.00** **per piece within GLS Canada's direct network**

(OMA) — **$1,335.00** **per piece travelling outside of GLS Canada's direct network**

The following size limitations apply to all Parcel Shipments traveling within Canada:

- Maximum size: 165" (approx. 419 cm) (See Special Handling/Large Shipments for details)
- Maximum weight per piece: 150 lbs (approx. 68 kg)
- Maximum length per piece: 120" (approx. 304 cm) (108" outside the direct network)

Over Max Limits shipments will not be accepted for destinations outside of GLS Canada's direct network, nor to international destinations. GLS Canada reserves the right to refuse shipments deemed too bulky for its parcel network.

MAXIMUM DIMENSIONS - INTERNATIONAL SHIPMENTS

Shipments traveling to Europe are subject to the following package size restrictions:

- Maximum size: 118" (approx. 300 cm) (See Special Handling/Large Shipments for details)
- Maximum weight per piece: 88 lbs (approx. 40 kg)
- Maximum length per piece: 78" (approx. 200 cm)
- Maximum width per piece: 31" (approx. 80 cm)
- Maximum height per piece: 23" (approx. 60 cm)

IMPORTANT NOTICE

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Tariff 100 – Parcel Rules and Regulations

PACKAGING REQUIREMENTS AND CONCEALED DAMAGE		Shipments must be properly packaged to ensure safe transportation with proper casing or packaging. The exterior packaging must withstand typical handling through the GLS Canada network, including stacking, shifting and passing through an electronic conveyor system. Shipments that are not adequately packaged per GLS Canada's standards will be transported at the Shipper's risk for damage or loss. GLS Canada is liable for damage that is the result of obvious mishandling in transit. Examples include dents, punctures or tears to the exterior packaging. Damage must be indicated by the Consignee at delivery prior to taking possession of the package. When the Consignee signs for the parcel at delivery, they are confirming that the shipment was received in acceptable condition. Any concealed damage, defined as damage to the content of the parcel with no indication of damage to the outer packaging, will be an indication of inadequate packaging and therefore the responsibility of the Shipper.
PAYMENT		Invoices are due upon reception. For any and all unpaid balances, GLS Canada will apply a 30% annual interest to such balances or a 2.5% monthly interest rate. Customer is permitted ninety (90) calendar days from the date of the invoice to dispute invoiced charges. If GLS Canada does not receive a written dispute within the allowable ninety (90) calendar days, the customer waives any right to dispute invoices.
CASH ON DELIVERY (COD)		**Cash on Delivery (COD) is not accepted.**
COLLECT SHIPMENTS		GLS does not accept collect shipments outside of Quebec and Ontario, unless the consignee has an active GLS Parcel account.
***PEAK SEASON SURCHARGE (PKS), (SHP), (LPP), (OMP)**		Peak surcharges can apply to certain packages when tendered during a peak period
PERSONAL EFFECTS		Defined as shipments intended for personal use rather than for distribution, business, maintenance, retail or wholesale. Examples include new or used goods such as clothing, furniture, furnishings and other articles typically found in a residence. Such shipments will be accepted at the Owner's risk of damage and GLS Canada will have no liability whatsoever for loss or damage even if Declared Value is indicated on the Bill of Lading
PROHIBITED ITEMS		GLS Canada will not transport any shipment that is prohibited by law to transport and is inadequately or improperly prepared for ordinary transport. GLS Canada will refuse and return any shipment that is considered unsafe or unlawful to transport and reserves the right to open and inspect any package tendered for transportation. The following list summarizes restricted commodities not accepted by GLS Canada for transport. Should these items be inadvertently carried by GLS Canada despite their prohibition, GLS Canada shall have no liability whatsoever for their loss or damage. This list is not all inclusive and is subject to change without notice. • Live animals, insects, or fish • Cash, cheques, bonds, gift cards, stocks or other negotiable instruments • Postage stamps • Human remains in any form • Drugs prohibited by law • Firearms*, fireworks, explosives and weapons or parts thereof • Unset precious stones or industrial diamonds • Water Reactive substances (Class 4.3) Packing Group 1 • Radioactive (Class 7), other than exempted items • Items restricted by IATA or ICAO (International Civil Aviation Organization) • Items which GLS Canada determines, in its sole discretion, that it cannot transport safely or legally • Any shipment that GLS Canada determines could cause damage or delay to equipment, personnel or other shipments.
***PROTECT FROM FREEZE (PFF)**		**15% of the transportation charges per shipment; minimum $6.45 per shipment** An additional charge will be applied where a shipment needs the protect from freeze service. Subject to availability.
RATE QUOTE		If a customer is given a rate quote for a shipment and the shipment particulars differ from the details used to provide the quote (i.e. weight, destination, dimensions, etc), then the rate quote is no longer valid. The particulars of the actual shipment will be used to determine the actual transportation charges.
***LOW COMMERCIAL DENSITY AREA (PHD)**	**$4.50**	**per shipment within GLS' direct network** An additional charge will be applied if a shipment's destination point is a low commercial density or residential area.
LOW COMMERCIAL DENSITY AREA: SIGNATURE REQUIRED	**$5.75**	**additional cost per shipment if signature is required.** When a shipment is destined for delivery to a low commercial density / residential area and the Shipper requests a signature, the shipment will be subject to a signature required charge in addition to the low commercial density/residential area surcharge.
LOW COMMERCIAL DENSITY AREA: LARGE PACKAGE	**$67.20**	**per piece** When a shipment is destined for delivery to a low commercial density / residential area and it meets this document's definition of large package, the shipment will be subject to a low commercial density / residential area large package charge in addition to the low commercial density / residential area surcharge.
LOW COMMERCIAL DENSITY AREA: OVERWEIGHT	**$67.20** **$87.40**	**per piece** **per shipment** When a shipment is destined for delivery to a low commercial density / residential area and it meets this document's definition of overweight, the shipment will be subject to a low commercial density / residential area overweight charge in addition to the low commercial density / residential area surcharge.

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REWEIGH		At any time during the transport, notwithstanding that a weight may be declared on the Bill of Lading, GLS Canada may reweigh or cube any shipments and assess additional transportation charges based on the IATA volumetric standard. Reweighing is done utilizing scales approved by Weights & Measures Canada. GLS Canada may, in its sole discretion, increase or adjust charges based on the results of a reweigh or cube assessment. If the shipment weight is not declared on the Bill of Lading, GLS Canada will assume a default weight of 15 lbs and charges will apply accordingly.
RIGHT TO REFUSE SHIPMENTS		GLS Canada reserves the right to refuse to accept (in whole or in part) any shipment which GLS Canada determines, in its sole discretion, may result in damage or delay to other shipments, equipment or personnel, or when the carriage of the shipment is prohibited by law. GLS Canada reserves the right to refuse service, in its sole discretion for any shipment that may soil, taint or otherwise damage other merchandise or equipment, or which is economically or operationally impractical to transport, or which is improperly prepared, packaged or wrapped for transport. GLS Canada reserves the right to refuse to provide service when the account of the person or entity responsible for payment is not in good standing.
ROUNDING MEASURES		Package weights must be rounded up to the next whole pound or kilogram. Package dimensions must be rounded up to the next whole inch or centimeter.
SWITCH-OVER SERVICE (SSO)	**$49.75**	**per shipment** This charge will be added to shipments tendered to GLS Canada Freight and, upon customer's request, switched to the GLS Canada Parcel network and vice versa.
CONSOLIDATED BILLING		Shipments tendered online or through a shipping system, leaving the same address, going to the same address, on the same date will be consolidated into a single shipment for billing purposes. This is applicable to Prepaid shipments only. Not applicable to third-party shipments nor collect.
***SATURDAY SERVICE (applicable to delivery, pick-up, or hold for pick-up)**	**$38.55**	**flat-rate Saturday surcharge for Bagotville, Baie-Comeau, Chambly, Chicoutimi, Drummondville, Kingston, Mont-Joli, Metropolitan Montreal, Ottawa, Quebec, Riviere-du-Loup, Rouyn-Noranda, Sherbrooke, Greater Toronto Area, Trois-Rivieres and Val-d'Or.**
(WKD),(WKK)	**$38.55**	**flat-rate Saturday surcharge plus $1.65 per kilometre for all other destinations serviced directly by GLS Canada Parcel in the provinces of Quebec and Ontario** For select GLS Canada services and select destinations this optional Saturday delivery, pick-up, or hold for pick-up (HFPU) service is available. The Saturday service option must be selected and indicated in the designated area on the waybill at the origin pickup location. The applicable fuel surcharge in effect at the time of shipping will also apply to this service. The customer must contact Customer Experience to make arrangements and a Saturday sticker must be afixed to the shipment. Saturday delivery, pick-up, or HFPU is not available outside GLS Canada's direct service network.
***SECOND DELIVERY (SDS)**	**$9.75** **$18.15**	**per additional return trips within GLS' direct network** **per additional return trips outside of GLS' direct network** Address error or absence of Consignee requiring a second or more return trips to complete the delivery. Charges are applicable for each delivery attempt.
SIGNATURE NOT REQUIRED (SNR)		Shippers and Receivers may request that GLS Canada obtain a signed proof of delivery for Shipments. • Any Parcel Shipment destined for delivery in a low commercial density/ residential area travels as a Signature Not Required (SNR) shipment unless otherwise requested. Charges may apply should a signature be requested • Any Parcel Shipment destined for delivery in Canada (other than in a low commercial density/residential area) travels as a Shipment requiring a signature at no additional charge. Notwithstanding the foregoing, the following services will always travel as a Shipment requiring a signature and are not eligible for the SNR service: • Dangerous Goods Shipments, including limited quantities/ consumer commodities; In circumstances where a GLS Canada driver is of the opinion that a Shipment will be at risk of loss or damage if left SNR, the driver may elect (in his/her own discretion) not to leave the Shipment without obtaining a signature notwithstanding that an SNR selection has been made. In such cases, the Shipment will be treated as a Hold For Pickup Shipment .
***ADDITIONAL HANDLING: LARGE PACKAGE (GRT), (LPA)**	**$59.95** **$150.00**	**per piece travelling between GLS Canada direct points** **per piece travelling outside of GLS Canada's direct network** A surcharge will be applied to each package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum GLS Canada size of 165 inches. Large Packages are subject to a minimum billable weight of 90 pounds in addition to the Large Package Surcharge. Height and width are considered being the 2 smallest dimensions.
***ADDITIONAL HANDLING: NON-CONVEYABLE (NCV), (NCA)**	**$16.95** **$32.85**	**per piece travelling between GLS Canada direct points** **per piece travelling outside of GLS Canada's direct network** Any article that is not fully encased in a corrugated cardboard shipping container or in GLS Canada-approved packaging, including but not limited to: metal, wood, hard plastic, soft plastic, stretch wrap or expanded polystyrene foam (e.g., Styrofoam); Dangerous Goods; any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container; any items marked as "fragile" or "handle with care" or containing glass or liquids. Shipments not tendered in GLS Canada-approved packaging will be transported at Customer's risk and liability, thus GLS Canada reserves the right to automatically refuse any claim(s) related to such shipments.
***ADDITIONAL HANDLING: OVER 36 INCHES (O36)**	**$16.95**	**per piece travelling between GLS Canada direct points** Pieces that have one dimension that exceeds 36 in (approx. 91 cm), but does not exceed 44 in.
***ADDITIONAL HANDLING: OVER 44 INCHES (O44) (44A)**	**$29.85** **$40.45**	**per piece travelling between GLS Canada direct points** **per piece travelling outside of GLS Canada's direct network** Pieces that have one dimension that exceeds 44 in (approx. 111 cm).

GLS.

IMPORTANT NOTICE

The transportation services of Carrier are subject to the rules and regulations set out hereafter which are an integral part of each and every contract of carriage to which Carrier is a party.

Tariff 100 – Parcel Rules and Regulations

***ADDITIONAL HANDLING: OVERWEIGHT WITHIN THE GLS CANADA DIRECT NETWORK (OVW),(OWS)**	**$51.20** **$32.85**	**per shipment.** Applicable for a total shipment weight exceeding 280 lbs. **per piece.** Applicable for a single piece weight exceeding 70 lbs. If one piece exceeds 70 lbs, the overweight surcharge will be billed per piece and the surcharge per shipment will not be applicable. Overweight surcharges are billed in addition to other handling surcharges when incurred.
***ADDITIONAL HANDLING: OVERWEIGHT TRAVELLING OUTSIDE THE GLS CANADA DIRECT NETWORK (OWA), (OPA)**	**$61.85** **$39.50**	**per shipment travelling outside of GLS Canada's direct network.** Applicable for a total shipment weight exceeding 280 lbs. **per piece travelling outside of GLS Canada's direct network.** Applicable for a single piece weight exceeding 70 lbs. If one piece exceeds 70 lbs, the overweight surcharge will be billed per piece and the surcharge per shipment will not be applicable.
ADDITIONAL HANDLING: SHIPMENT CONTAINING MORE THAN 4 PCS (MPC)	**$2.70**	**per piece, applicable as of the 5th piece** An additional charge will be applied where more than 4 pieces are sent on the same day and at the same time from one Shipper to one receiver at one address, and the charges are billed to a single customer.
STORAGE		**$1.55 piece/day; minimum $7.50** If after 3 days, we are unable to deliver or redeliver the package storage charges will apply.
TAXES		All rates are subject to applicable taxes
TRADE SHOW (TRD)	**$108.75**	**per shipment delivered to a trade show** An additional charge will be applied to any shipment originating from, or destined to, a trade show.
UNDELIVERABLE PACKAGE RETURN		Regular ground charges apply.
WAITING TIME	**$29.50**	per 15 minute increment, rounded up to the next 15 minutes. An additional charge may be applied by GLS Canada, at its sole discretion, in the event that a driver is required to wait more than fifteen minutes for the pickup or delivery of a shipment.
SCHEDULED DETENTION CHARGE		The same charge applies for scheduled pickups or deliveries.
WEEKLY MINIMUM INVOICE (MIN)	**$29.95**	**per week** When customer has preferred rates, a minimum amount of weekly shipments are expected. Should the customer not meet the minimum weekly volume, the weekly minimum invoice charge will be applied. This charge does not apply if there is no shipment activity during a given week. A week is defined as Monday through the following Sunday.
BEYOND LOCATION SURCHARGES	**$80.55** **$232.60**	**Surcharge applicable to shipments going to/from La Romaine Hydro Electric sites.** **Surcharge applicable to shipments going to/from Nemiscau QC.** **Minimum $65.20 0-10lbs and $0.45/lbs. Surcharge applicable to shipments to/from Doucetteville, NB** **Minimum $65.20 0-2lbs and $1.95/lbs. Surcharge applicable to all shipments to/from the following cities: Battle Harbour, Esker, Hebron Fiord, Henley Harbour, Mile 224, Muskrat Falls, Pinsets Arm, Pinware, Twin Falls NL.** GLS Canada reserves the right to assess additional charges when the destination or origin of a shipment falls within a Beyond Location.
BILL OF LADING		The Bill of Lading information affixed to the shipment will be considered as binding. Any subsequent email or fax alterations to the shipment shall not be considered binding.
NO PICK UP	**$8.55**	**This charge is applied when we have attempted to pick up and one of the following happens:** • Shipper requests we pick up at another time; • No answer at Shipper's place of business; • Access to loading area at time of pickup was restricted; • No notification to cancel the shipment is made at least 8 hours prior to the pickup.
QUEBEC FUEL PREMIUM (QFA)	**2.5%**	**surcharge applicable on freight charges** The premium surcharge will apply to the freight charges and value added services which are subject to the fuel surcharge for all shipments moving inside the Quebec province.
QUEBEC FUEL PREMIUM (QFE)	**1.25%**	**surcharge applicable on freight charges** The premium surcharge will apply to the freight charges and value added services which are subject to the fuel surcharge for all shipments moving to or from Quebec.
ADMINISTRATIVE CHARGE (NSF)	**$31.25**	**per payment made with nonsufficient funds (NSF)**
THIRD PARTY TRANSACTION COSTS		Should GLS Canada incur any integration or transaction costs from a customer's request to perform services such as, but not limited to: uploading of rates, performing rate maintenance, or from the use of a third party system, GLS Canada entirely reserves the right to bill such charges to the requesting customer.

IMPORTANT NOTICE

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Tariff 100 – Parcel Rules and Regulations

CIRCUMSTANCES BEYOND GLS CANADA'S CONTROL

GLS Canada is not liable if a shipment is lost, damaged, delayed, or mis-delivered or fails to deliver because of circumstances beyond GLS Canada's control. Including and without limitation to, any act, default or omission of the Shipper, owner, receiver or any party having an interest in the shipment, defects to do with the nature of the shipment, incorrect or inadequate packaging or markings or address even if known to us when we accepted it, "Acts of God" (e.g. earthquake, cyclone, storm, flood), "Force majeure" (e.g. war, terrorism, plane crash or embargo), disruptions in national or local air or ground transportation, Civil unrest, disruption or failure of communication and information systems, strikes or labour disruptions. GLS Canada is also not liable for electrical or magnetic damage to, or erasure of, electronic or photographic images or recordings.

* List of surcharges that are subject to fuel and carbon.

List is subject to change without notice.

This list of charges is an integral part of your rate agreement

Rates subject to change without notice.

Last Updated: October 2026

Effective date: January 1st, 2026

Beyond Surcharges

CANADA

Zone	Base Charge	Base Weight	Per add lbs
CAS001	$21.50	5 Lbs	$0.48
CAS002	$24.80	5 Lbs	$0.45
CAS003	$82.65	5 Lbs	$0.47
CAS021	$2.05	5 Lbs	$0.05
CAS022	$4.50	5 Lbs	$0.25
CAS031	$87.15	5 Lbs	$1.08
CAS032	$75.95	5 Lbs	$5.87
CAS033	$106.65	5 Lbs	$4.18
CAS034	$59.15	5 Lbs	$2.38
CAS035	$78.40	5 Lbs	$2.44
CAS036	$117.15	5 Lbs	$2.97
CAS050	$10.95	5 Lbs	$0.26
CAS051	$12.60	5 Lbs	$0.31
CAS052	$13.75	5 Lbs	$0.31
CAS053	$22.05	5 Lbs	$0.51
CAS054	$39.70	5 Lbs	$0.55
CAS055	$24.95	5 Lbs	$0.47
CAS056	$37.55	5 Lbs	$1.42
CAS057	$23.45	5 Lbs	$0.97
CAS058	$53.40	5 Lbs	$4.19
CAS081	$81.05	5 Lbs	$1.09
CAS082	$123.40	5 Lbs	$2.87
CAS091*	$236.55	5 Lbs	$7.41
CAS107	$74.75	1 Lbs	$2.57
CAS108*	$181.30	1 Lbs	$4.84
CAS201	$9.05	5 Lbs	$0.13
CAS202	$213.65	5 Lbs	$7.29
CAS203	$308.65	5 Lbs	$7.37
CAS204*	$67.85	2 Lbs	$2.29
CAS205	$67.85	10 Lbs	$0.59
CAS210	$0.75	5 Lbs	$0.03
CAS211	$0.75	5 Lbs	$0.03
CAS220	$0.75	5 Lbs	$0.05
CAS230	$1.25	5 Lbs	$0.07
CAS601	$0.75	5 Lbs	$0.03
CAS602	$1.25	5 Lbs	$0.05
CAS603	$2.75	5 Lbs	$0.07
CAS604	$3.50	5 Lbs	$0.10
CAS605	$5.25	5 Lbs	$0.15

*For shipment containing dangerous goods, weighing more than 66lbs, where at least one dimension over 78" or the girth is more than 118", the applicable price will be $1,125 base (0-66lbs) and $10.15/lbs. GLS suggests you contact logquotes@gls-canada.com for a spot quote

Beyond Surcharges

CANADA

Zone	Base Charge	Base Weight	Per add lbs
CAS110	$6.85	5 Lbs	$0.38
CAS111	$8.35	5 Lbs	$0.45
CAS112	$49.30	5 Lbs	$0.98
CAS113*	$183.60	5 Lbs	$4.98
CAS120	$12.20	5 Lbs	$0.20
CAS121	$13.55	5 Lbs	$0.22
CAS122	$40.90	5 Lbs	$0.71
CAS123	$44.05	5 Lbs	$0.77
CAS124	$49.30	5 Lbs	$0.98
CAS125*	$183.60	5 Lbs	$4.98
CAS130	$15.00	5 Lbs	$0.14
CAS131	$18.35	5 Lbs	$0.14
CAS132	$21.75	5 Lbs	$0.16
CAS133	$25.15	5 Lbs	$0.17
CAS134	$28.55	5 Lbs	$0.18
CAS135	$31.95	5 Lbs	$0.18
CAS136	$38.75	5 Lbs	$0.20
CAS137	$45.55	5 Lbs	$0.21
CAS138	$48.95	5 Lbs	$0.23
CAS139*	$172.90	5 Lbs	$4.34
CAS140	$8.25	5 Lbs	$0.82
CAS141	$13.60	5 Lbs	$0.81
CAS142	$18.55	5 Lbs	$0.58
CAS143	$22.55	5 Lbs	$0.60
CAS144	$26.55	5 Lbs	$0.68
CAS145	$34.00	5 Lbs	$0.86
CAS146	$39.65	5 Lbs	$0.99
CAS147	$54.80	5 Lbs	$0.68
CAS148	$79.75	5 Lbs	$1.90
CAS149*	$225.15	5 Lbs	$5.23
CAS150	$3.50	5 Lbs	$0.24

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